

The Authority on World Travel & Tourism

Tave & Tourism

ECONOMIC IMPACT 2015 ARUBA

For more information, please contact:

Rochelle Turner Head of Research rochelle.turner@wttc.org

©2015 World Travel & Tourism Council



Foreword

The World Travel & Tourism Council (WTTC) is the global authority on the economic and social contribution of Travel & Tourism. WTTC promotes sustainable growth for the sector, working with governments and international institutions to create jobs, to drive exports and to generate prosperity.

Travel & Tourism's impact on the economic and social development of a country can be enormous; opening it up for business, trade and capital investment, creating jobs and entrepreneurialism for the workforce and protecting heritage and cultural values. To fully understand its impact, however, governments, policy makers and businesses around the world require accurate and reliable data on the impact of the sector. Data is needed to help assess policies that govern future industry development and to provide knowledge to help guide successful and sustainable Travel & Tourism investment decisions.

For 25 years, WTTC has been quantifying the economic impact of Travel & Tourism. This year, the 2015 Annual Economic Reports cover 184 countries and 25 regions of the world, including, for the first time, the Pacific Alliance.

Travel & Tourism generated US\$7.6 trillion (10% of global GDP) and 277 million jobs (1 in 11 jobs) for the global economy in 2014. Recent years have seen Travel & Tourism growing at a faster rate than both the wider economy and other significant sectors such as automotive, financial services and health care. Last year was no exception. International tourist arrivals also surged, reaching nearly 1.14billion and visitor spending more than matched that growth. Visitors from emerging economies now represent a 46% share of these international arrivals (up from 38% in 2000), proving the growth and increased opportunities for travel from those in these new markets.

The sector faces challenges every year and this year is likely to be no different. The weakness and potential volatility of many currencies against the US dollar and a deep recession in Russia, a key outbound market, will slow outbound spending in line with slower world trade overall in 2015. However, falling oil prices will bring significant improvements for net oil importers in 2015, easing upward pressure on living costs, increasing disposable household incomes and domestic consumer spending, and lowering air fares. As a result, Travel & Tourism expansion is forecast to continue at a stronger rate than last year, with the total contribution to GDP expected to increase by 3.7%. New destinations and investment opportunities will also continue to emerge as tourism becomes increasingly affordable across the developing world. This growth will require countries to adopt a concerted and coordinated approach to talent planning and development between their industry, governments and educational institutions to ensure they fulfil their potential in the years ahead.

WTTC is proud to continue to provide this clear and empirical data in order to help both public and private bodies make the right decisions for the future growth of a sustainable Travel & Tourism sector.

David Scowert

David Scowsill President & CEO WTTC

Contents

The Economic Impact of Travel & Tourism 2015

Foreword

2015 Annual Research: Key Facts	.1
Defining the Economic Contribution of Travel & Tourism	.2
Travel & Tourism's Contribution to GDP	.3
Travel & Tourism's Contribution to Employment	.4
Visitor Exports and Investment	.5
Different Components of Travel & Tourism	.6
Country Rankings: Absolute Contribution, 2014	.7
Country Rankings: Relative Contribution, 2014	.8
Country Rankings: Real Growth, 2015	.9
Country Rankings: Long Term Growth, 2015-20251	0
Summary Tables: Estimates & Forecasts1	1
The Economic Contribution of Travel & Tourism: Real 2014 Prices1	2
The Economic Contribution of Travel & Tourism: Nominal Prices1	3
The Economic Contribution of Travel & Tourism: Growth1	4
Glossary1	5
Methodological Note1	6
Regions Sub-regions Countries	17

USE OF MATERIAL IS AUTHORISED, PROVIDED SOURCE IS ACKNOWLEDGED Harlequin Building, 65 Southwark Street, London, SE1 0HR, UK Tel: +44 (0)20 7481 8007 Email: enquiries@wttc.org





Aruba

2015 ANNUAL RESEARCH: KEY FACTS¹

2015 forecast

GDP: DIRECT CONTRIBUTION

The direct contribution of Travel & Tourism to GDP was AWG1,350.4mn (28.6% of total GDP) in 2014, and is forecast to rise by 3.0% in 2015, and to rise by 2.7% pa, from 2015-2025, to AWG1,816.5mn (30.3% of total GDP) in 2025.

GDP: TOTAL CONTRIBUTION

The total contribution of Travel & Tourism to GDP was AWG4,168.5mn (88.4% of GDP) in 2014, and is forecast to rise by 3.2% in 2015, and to rise by 2.7% pa to AWG5,635.5mn (94.0% of GDP) in 2025.

EMPLOYMENT: DIRECT CONTRIBUTION

In 2014 Travel & Tourism directly supported 16,500 jobs (32.5% of total employment). This is expected to remain unchanged in 2015 and fall by 0.4% pa to 16,000 jobs (29.6% of total employment) in 2025.

EMPLOYMENT: TOTAL CONTRIBUTION

In 2014, the total contribution of Travel & Tourism to employment, including jobs indirectly

supported by the industry, was 90.8% of total employment (46,000 jobs). This is expected to rise by 2.5% in 2015 to 47,000 jobs and rise by 0.5% pa to 49,000 jobs in 2025 (91.2% of total).

VISITOR EXPORTS

Visitor exports generated AWG2,862.2mn (66.9% of total exports) in 2014. This is forecast to grow by 2.9% in 2015, and grow by 2.8% pa, from 2015-2025, to AWG3,872.4mn in 2025 (64.6% of total).

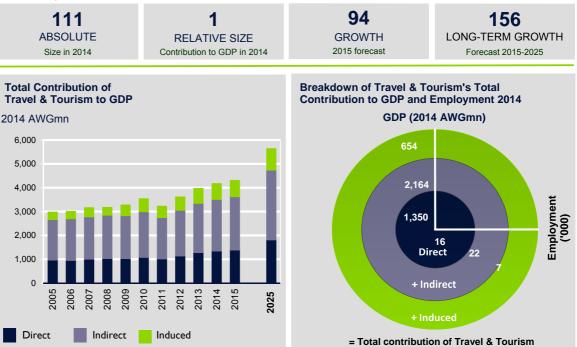
INVESTMENT

Travel & Tourism investment in 2014 was AWG334.8mn, or 31.0% of total investment. It should rise by 4.8% in 2015, and rise by 3.0% pa over the next ten years to AWG469.8mn in 2025 (34.0% of total).

¹All values are in constant 2014 prices & exchange rates

WORLD RANKING (OUT OF 184 COUNTRIES):

Relative importance of Travel & Tourism's total contribution to GDP



1



Defining the economic contribution of Travel & Tourism

Travel & Tourism is an important economic activity in most countries around the world. As well as its direct economic impact, the sector has significant indirect and induced impacts. The UN Statistics Division-approved Tourism Satellite Accounting methodology (TSA:RMF 2008) quantifies only the direct contribution of Travel & Tourism. WTTC recognises that Travel & Tourism's total contribution is much greater however, and aims to capture its indirect and induced impacts through its annual research.



DIRECT CONTRIBUTION

The direct contribution of Travel & Tourism to GDP reflects the 'internal' spending on Travel & Tourism (total spending within a particular country on Travel & Tourism by residents and non-residents for business and leisure purposes) as well as government 'individual' spending - spending by government on Travel & Tourism services directly linked to visitors, such as cultural (eg museums) or recreational (eg national parks).

The direct contribution of Travel & Tourism to GDP is calculated to be consistent with the output, as expressed in National Accounting, of tourism-characteristic sectors such as hotels, airlines, airports, travel agents and leisure and recreation services that deal directly with tourists. The direct contribution of Travel & Tourism to GDP is calculated from total internal spending by 'netting out' the purchases made by the different tourism industries. This measure is consistent with the definition of Tourism GDP, specified in the 2008 Tourism Satellite Account: Recommended Methodological Framework (TSA: RMF 2008).

TOTAL CONTRIBUTION

The total contribution of Travel & Tourism includes its 'wider impacts' (ie the indirect and induced impacts) on the economy. The 'indirect' contribution includes the GDP and jobs supported by:

- Travel & Tourism investment spending an important aspect of both current and future activity that includes investment activity such as the purchase of new aircraft and construction of new hotels;
- Government 'collective' spending, which helps Travel & Tourism activity in many different ways as it is made on behalf of the 'community at large' – eg tourism marketing and promotion, aviation, administration, security services, resort area security services, resort area sanitation services, etc;
- Domestic purchases of goods and services by the sectors dealing directly with tourists including, for example, purchases of food and cleaning services by hotels, of fuel and catering services by airlines, and IT services by travel agents.

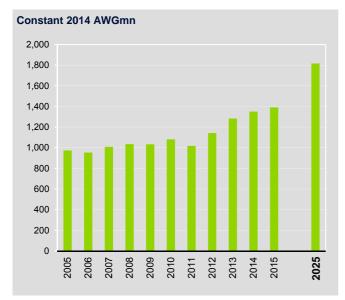
The 'induced' contribution measures the GDP and jobs supported by the spending of those who are directly or indirectly employed by the Travel & Tourism sector.

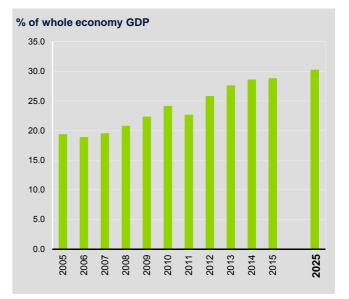
Travel & Tourism's contribution to GDP¹

The direct contribution of Travel & Tourism to GDP in 2014 was AWG1,350.4mn (28.6% of GDP). This is forecast to rise by 3.0% to AWG1,390.9mn in 2015.This primarily reflects the economic activity generated by industries such as hotels, travel agents, airlines and other passenger transportation services (excluding commuter services). But it also includes, for example, the activities of the restaurant and leisure industries directly supported

The direct contribution of Travel & Tourism to GDP is expected to grow by 2.7% pa to AWG1,816.5mn (30.3% of GDP) by 2025.

ARUBA: DIRECT CONTRIBUTION OF TRAVEL & TOURISM TO GDP

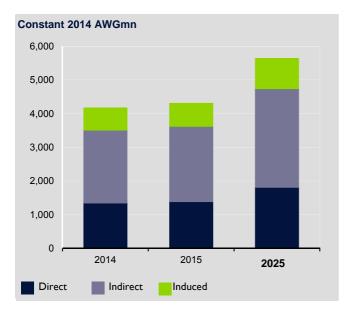


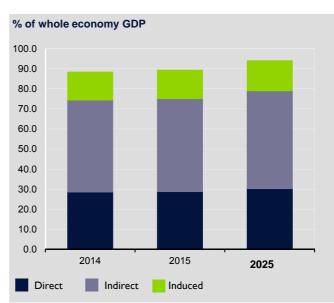


The total contribution of Travel & Tourism to GDP (including wider effects from investment, the supply chain and induced income impacts, see page 2) was AWG4,168.5mn in 2014 (88.4% of GDP) and is expected to grow by 3.2% to AWG4,303.2mn (89.3% of GDP) in 2015.

It is forecast to rise by 2.7% pa to AWG5,635.5mn by 2025 (94.0% of GDP).







¹ All values are in constant 2014 prices & exchange rates



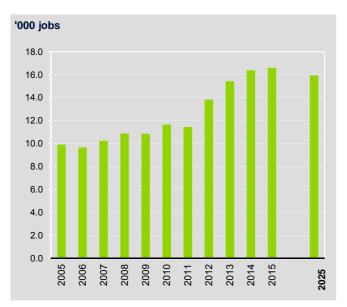
Travel & Tourism's contribution to employment

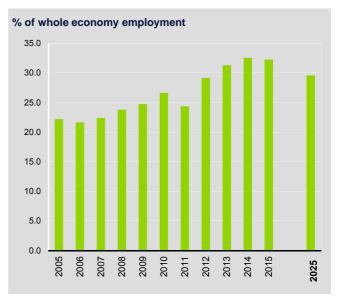
Travel & Tourism generated 16,500 jobs directly in 2014 (32.5% of total employment) and this is forecast to remain the same in 2015 at 16,500 (32.3% of total employment).

This includes employment by hotels, travel agents, airlines and other passenger transportation services (excluding commuter services). It also includes, for example, the activities of the restaurant and leisure industries directly supported by tourists.

By 2025, Travel & Tourism will account for 16,000 jobs directly, a decrease of 0.4% pa over the next ten years.

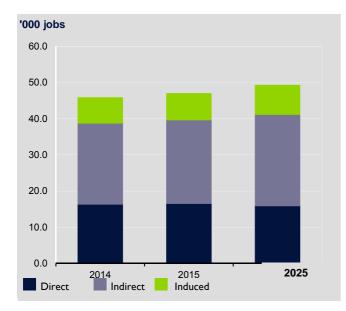
ARUBA: DIRECT CONTRIBUTION OF TRAVEL & TOURISM TO EMPLOYMENT



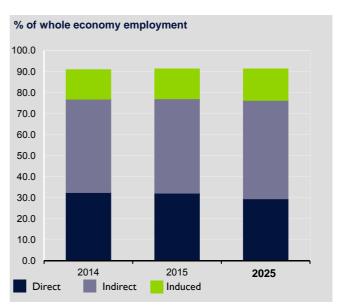


The total contribution of Travel & Tourism to employment (including wider effects from investment, the supply chain and induced income impacts, see page 2) was 46,000 jobs in 2014 (90.8% of total employment). This is forecast to rise by 2.5% in 2015 to 47,000 jobs (91.2% of total employment).

By 2025, Travel & Tourism is forecast to support 49,000 jobs (91.2% of total employment), an increase of 0.5% pa over the period.



ARUBA: TOTAL CONTRIBUTION OF TRAVEL & TOURISM TO EMPLOYMENT



Visitor Exports and Investment¹

VISITOR EXPORTS

Money spent by foreign visitors to a country (or visitor exports) is a key component of the direct contribution of Travel & Tourism. In 2014, Aruba generated AWG2,862.2mn in visitor exports. In 2015, this is expected to grow by 2.9%, and the country is expected to attract 1,082,000 international tourist arrivals.

By 2025, international tourist arrivals are forecast to total 1,414,000, generating expenditure of AWG3,872.4mn, an increase of 2.8% pa.

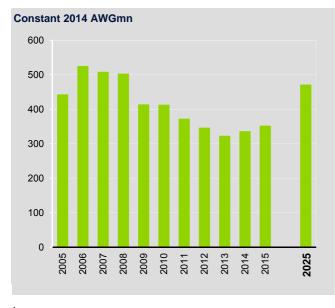
ARUBA: VISITOR EXPORTS AND INTERNATIONAL TOURIST ARRIVALS



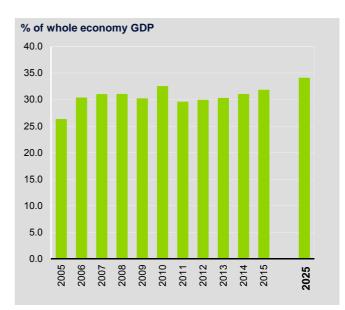
INVESTMENT

Travel & Tourism is expected to have attracted capital investment of AWG334.8mn in 2014. This is expected to rise by 4.8% in 2015, and rise by 3.0% pa over the next ten years to AWG469.8mn in 2025.

Travel & Tourism's share of total national investment will rise from 31.7% in 2015 to 34.0% in 2025.



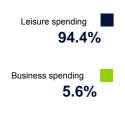
ARUBA: CAPITAL INVESTMENT IN TRAVEL & TOURISM

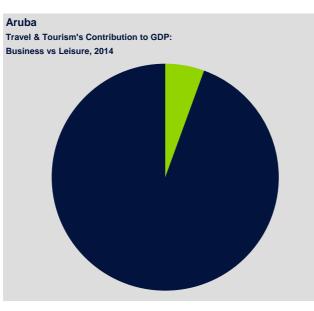


¹All values are in constant 2014 prices & exchange rates



Different components of Travel & Tourism¹





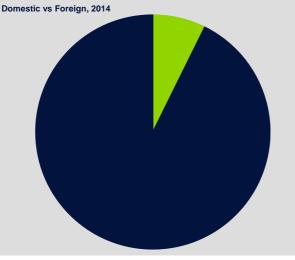
Leisure travel spending (inbound and domestic) generated 94.4% of direct Travel & Tourism GDP in 2014 (AWG2,916.1mn) compared with 5.6% for business travel spending (AWG171.5mn).

Leisure travel spending is expected to grow by 2.8% in 2015 to AWG2,998.2mn, and rise by 2.8% pa to AWG3,950.0mn in 2025.

Business travel spending is expected to grow by 6.6% in 2015 to AWG182.8mn, and rise by 1.7% pa to AWG216.8mn in 2025.

Aruba Travel & Tourism's Contribution to GDP: Domestic vs Foreign, 2014





Domestic travel spending generated 7.3% of direct Travel & Tourism GDP in 2014 compared with 92.7% for visitor exports (ie foreign visitor spending or international tourism receipts).

Domestic travel spending is expected to grow by 4.7% in 2015 to AWG236.1mn, and rise by 2.2% pa to AWG294.3mn in 2025.

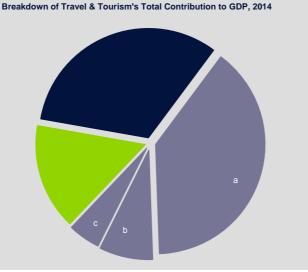
Visitor exports are expected to grow by 2.9% in 2015 to AWG2,944.9mn, and rise by 2.8% pa to AWG3,872.4mn in 2025.

The Travel & Tourism industry contributes to GDP and employment in many ways as detailed on page 2.

The total contribution of Travel & Tourism to GDP is three times greater than its direct contribution.



(b) Investment (c) Government collective 4.7%



¹ All values are in constant 2014 prices & exchange rates

Aruba

Country rankings: Absolute contribution, 2014

	& Tourism's Direct bution to GDP	2014 (US\$bn)
	World Average	19.4
	Americas Average	16.3
88	Bahamas	1.7
117	Trinidad and Tobago	0.8
118	Aruba	0.8
137	Martinique	0.4
143	Bermuda	0.3
153	Antigua and Barbuda	0.2
155	St Lucia	0.2
172	Anguilla	0.1
174	Grenada	0.1
175	St Kitts and Nevis	0.1

	& Tourism's Direct bution to Employment	2014 '000 jobs
	World Average	827.0
	Americas Average	366.9
110	Bahamas	51.2
135	Trinidad and Tobago	27.4
146	Aruba	16.4
149	St Lucia	15.6
169	Antigua and Barbuda	4.9
170	Martinique	4.3
172	Bermuda	3.6
176	Grenada	3.1
183	Anguilla	1.6
184	St Kitts and Nevis	1.6

	& Tourism I Investment	2014 (US\$bn)
	Americas Average	4.9
	World Average	4.5
91	Bahamas	0.4
99	Trinidad and Tobago	0.3
122	Aruba	0.2
142	Antigua and Barbuda	0.1
147	Martinique	0.1
155	St Lucia	0.1
159	St Kitts and Nevis	0.0
168	Bermuda	0.0
170	Grenada	0.0
181	Anguilla	0.0

	& Tourism's Total bution to GDP	2014 (US\$bn)
	World Average	58.3
	Americas Average	47.6
93	Bahamas	3.8
111	Aruba	2.3
114	Trinidad and Tobago	2.0
130	Martinique	1.5
142	Bermuda	0.9
147	Antigua and Barbuda	0.7
151	St Lucia	0.5
168	St Kitts and Nevis	0.2
170	Grenada	0.2
172	Anguilla	0.2

	& Tourism's Total bution to Employment	2014 '000 jobs
	World Average	2076.6
	Americas Average	943.1
119	Bahamas	98.1
133	Trinidad and Tobago	72.7
147	Aruba	45.8
151	St Lucia	33.8
165	Antigua and Barbuda	16.3
166	Martinique	16.1
172	Grenada	10.6
179	Bermuda	7.1
180	St Kitts and Nevis	5.9
184	Anguilla	4.7

Visitor Exports		2014 (US\$bn)
	World Average	7.5
	Americas Average	6.6
71	Bahamas	2.3
91	Aruba	1.6
115	Trinidad and Tobago	0.8
127	Martinique	0.5
133	Bermuda	0.4
138	Antigua and Barbuda	0.4
141	St Lucia	0.4
158	Anguilla	0.1
160	St Kitts and Nevis	0.1
162	Grenada	0.1

The tables on pages 7-10 provide provide brief extracts from the full WTTC Country League Table Rankings, highlighting comparisons with competing destinations as well as with the world and regional average. Averages in above tables are simple cross-country averages. The competing destinations selected are those that offer a similar tourism product and compete for tourists from the same set of origin markets. These tend to be, but are not exclusively, geographical neighbours.

7



Country rankings: Relative contribution, 2014

	& Tourism's Direct bution to GDP	2014 % share
4	Aruba	28.6
6	Anguilla	21.0
7	Bahamas	19.4
10	Antigua and Barbuda	15.5
14	St Lucia	13.8
35	Grenada	7.0
39	St Kitts and Nevis	6.7
56	Bermuda	5.0
96	Trinidad and Tobago	3.2
	World	3.1
108	Martinique	2.9
	Americas	2.9

	& Tourism's Direct bution to Employment	2014 % share
3	Aruba	32.5
5	Bahamas	27.0
7	Anguilla	22.4
8	St Lucia	20.4
11	Antigua and Barbuda	15.9
22	Bermuda	10.4
38	St Kitts and Nevis	6.6
39	Grenada	6.4
69	Trinidad and Tobago	4.4
	Americas	3.7
	World	3.6
96	Martinique	3.3

	& Tourism Investment bution to Total Capital Investment	2014 % share
2	Antigua and Barbuda	42.0
5	Aruba	31.0
12	St Lucia	20.5
15	Bahamas	18.3
19	St Kitts and Nevis	17.4
31	Grenada	13.7
33	Anguilla	13.2
41	Trinidad and Tobago	10.7
	Americas	4.5
	World	4.3
126	Martinique	3.6
152	Bermuda	2.7

	& Tourism's Total bution to GDP	2014 % share
1	Aruba	88.4
5	Anguilla	61.2
6	Antigua and Barbuda	58.3
10	Bahamas	43.6
12	St Lucia	39.5
25	St Kitts and Nevis	25.5
26	Grenada	24.2
47	Bermuda	15.3
66	Martinique	12.0
	World	9.8
106	Trinidad and Tobago	8.7
	Americas	8.4

Travel & Tourism's Total Contribution to Employment		2014 % share
2	Aruba	90.8
4	Anguilla	63.4
7	Antigua and Barbuda	53.0
8	Bahamas	51.6
9	St Lucia	44.1
23	St Kitts and Nevis	24.2
28	Grenada	22.1
29	Bermuda	20.5
60	Martinique	12.3
68	Trinidad and Tobago	11.6
	Americas	9.6
	World	9.4

/isitor Exports Contribution to Total Exports		2014 % share
2	Anguilla	86.5
4	Antigua and Barbuda	71.6
6	Aruba	66.9
10	Bahamas	61.5
13	St Lucia	59.2
22	Grenada	47.8
24	Martinique	41.1
32	St Kitts and Nevis	34.6
57	Bermuda	19.1
	Americas	7.0
	World	5.7
120	Trinidad and Tobago	5.1

Country rankings: Real growth, 2015

	& Tourism's Direct bution to GDP	2015 % growth
18	Bahamas	6.7
21	St Lucia	6.4
35	St Kitts and Nevis	5.6
88	Bermuda	3.7
	World	3.7
	Americas	3.2
109	Anguilla	3.0
110	Aruba	3.0
129	Trinidad and Tobago	2.6
130	Grenada	2.5
135	Martinique	2.3
143	Antigua and Barbuda	1.8

Travel & Tourism's Direct Contribution to Employment		2015 % growth
17	St Lucia	5.7
26	Bahamas	5.0
34	Bermuda	4.4
53	St Kitts and Nevis	3.6
	Americas	2.7
82	Grenada	2.4
	World	2.0
113	Anguilla	1.3
116	Aruba	1.2
127	Trinidad and Tobago	1.0
143	Martinique	0.5
146	Antigua and Barbuda	0.3

Travel & Tourism Investment		2015 % growth
52	Martinique	6.3
	World	4.8
	Americas	4.8
89	Aruba	4.8
95	St Kitts and Nevis	4.6
107	Bahamas	4.1
108	Anguilla	4.1
109	Trinidad and Tobago	4.1
130	Antigua and Barbuda	2.7
132	Grenada	2.7
135	St Lucia	2.5
177	Bermuda	0.1

Travel & Tourism's Total Contribution to GDP		2015 % growth
19	Bahamas	6.3
25	St Lucia	5.9
49	St Kitts and Nevis	5.0
	World	3.7
93	Bermuda	3.3
	Americas	3.3
94	Aruba	3.2
98	Anguilla	3.2
123	Trinidad and Tobago	2.5
131	Grenada	2.4
135	Antigua and Barbuda	2.1
144	Martinique	1.7

Travel & Tourism's Total Contribution to Employment		2015 % growth
14	St Lucia	5.1
16	Bahamas	5.0
32	Bermuda	4.1
57	St Kitts and Nevis	2.9
	Americas	2.9
	World	2.6
68	Aruba	2.5
88	Grenada	2.1
113	Trinidad and Tobago	1.4
114	Anguilla	1.4
153	Martinique	-0.2
157	Antigua and Barbuda	-0.5

/isitor Exports		2015 % growth
18	Bahamas	7.8
31	St Lucia	6.4
39	St Kitts and Nevis	5.9
49	Bermuda	5.3
96	Martinique	3.2
97	Trinidad and Tobago	3.1
101	Aruba	2.9
103	Anguilla	2.9
	World	2.8
120	Grenada	2.2
129	Antigua and Barbuda	1.7
	Americas	1.4



Country rankings: Long term growth, 2015 - 2025

	& Tourism's Direct bution to GDP	2015 - 2025 % growth pa
30	St Lucia	5.8
39	St Kitts and Nevis	5.5
94	Grenada	4.1
103	Antigua and Barbuda	4.0
104	Martinique	3.9
	World	3.9
	Americas	3.8
113	Bermuda	3.8
128	Bahamas	3.5
153	Anguilla	2.9
160	Aruba	2.7
179	Trinidad and Tobago	2.1

	& Tourism's Direct bution to Employment	2015 - 2025 % growth pa
29	St Kitts and Nevis	3.5
46	St Lucia	2.9
70	Grenada	2.5
83	Antigua and Barbuda	2.3
	Americas	2.1
	World	2.0
106	Martinique	1.9
108	Bahamas	1.9
123	Bermuda	1.6
161	Anguilla	0.6
174	Trinidad and Tobago	-0.1
177	Aruba	-0.4

	& Tourism Investment bution to Capital Investment	2015 - 2025 % growth pa
60	St Kitts and Nevis	5.1
68	Martinique	4.9
74	Antigua and Barbuda	4.7
	World	4.6
83	Grenada	4.5
	Americas	4.2
101	St Lucia	4.1
134	Anguilla	3.3
135	Bahamas	3.3
144	Aruba	3.0
162	Trinidad and Tobago	2.4
179	Bermuda	1.4

	& Tourism's Total bution to GDP	2015 - 2025 % growth pa
38	St Lucia	5.5
45	St Kitts and Nevis	5.3
93	Antigua and Barbuda	4.1
99	Grenada	4.0
	World	3.8
113	Bermuda	3.7
120	Martinique	3.6
	Americas	3.5
127	Bahamas	3.5
146	Anguilla	3.0
156	Aruba	2.7
175	Trinidad and Tobago	2.3

Travel & Tourism's Total Contribution to Employment		2015 - 2025 % growth pa
37	St Kitts and Nevis	3.1
46	St Lucia	2.9
	World	2.3
80	Grenada	2.1
	Americas	2.0
98	Bahamas	1.9
99	Antigua and Barbuda	1.9
107	Bermuda	1.7
122	Martinique	1.5
158	Trinidad and Tobago	0.5
160	Anguilla	0.5
163	Aruba	0.5

	Exports bution to Exports	2015 - 2025 % growth pa
29	St Lucia	5.9
32	St Kitts and Nevis	5.7
66	Martinique	4.8
81	Grenada	4.4
	World	4.2
93	Bermuda	4.1
94	Antigua and Barbuda	4.1
	Americas	4.0
105	Bahamas	3.9
146	Anguilla	2.8
152	Aruba	2.8
164	Trinidad and Tobago	2.4

Summary tables: Estimates & Forecasts

Aruba	2014 US\$mn ¹	2014 % of total	2015 Growth ²	US\$mn ¹	2025 % of total	Growth ³
Direct contribution to GDP	754.4	28.6	3.0	1,014.8	30.3	2.7
Total contribution to GDP	2,328.7	88.4	3.2	3,148.3	94.0	2.7
Direct contribution to employment ⁴	16.4	32.5	1.2	15.9	29.6	-0.4
Total contribution to employment ⁴	45.8	90.8	2.5	49.2	91.2	0.5
Visitor exports	1,599.0	66.9	2.9	2,163.4	64.6	2.8
Domestic spending	126.0	4.8	4.7	164.4	4.9	2.2
Leisure spending	1,629.1	26.8	2.8	2,206.7	28.4	2.8
Business spending	95.8	1.6	6.6	121.1	1.6	1.7
Capital investment	187.0	31.0	4.8	262.5	34.0	3.0

¹2014 constant prices & exchange rates; ²2015 real growth adjusted for inflation (%); ³2015-2025 annualised real growth adjusted for inflation (%); ⁴000 jobs

Americas	2014 US\$bn	2014 % of total	2015 Growth ²	US\$bn ¹	2025 % of total	Growth ³
Direct contribution to GDP	734.0	2.9	3.2	1,098.5	3.2	3.8
Total contribution to GDP	2,141.2	8.4	3.3	3,109.1	9.2	3.5
Direct contribution to employment ⁴	16,509	3.7	2.7	20,763	4.1	2.1
Total contribution to employment ⁴	42,440	9.6	2.9	53,330	10.6	2.0
Visitor exports	298.3	7.0	1.4	447.8	6.3	4.0
Domestic spending	1,164.4	4.6	3.2	1,736.6	5.1	3.8
Leisure spending	1,094.1	2.1	2.8	1,683.1	2.4	4.1
Business spending	368.5	0.7	3.0	501.2	0.7	2.8
Capital investment	222.3	4.5	4.8	350.3	4.6	4.2

¹2014 constant prices & exchange rates;²2015 real growth adjusted for inflation (%);³2015-2025 annualised real growth adjusted for inflation (%);⁴000 jobs

Worldwide	2014 US\$bn	2014 % of total	2015 Growth ²	uS\$bn	2025 % of total	Growth ³
Direct contribution to GDP	2,364.8	3.1	3.7	3,593.2	3.3	3.9
Total contribution to GDP	7,580.9	9.8	3.7	11,381.9	10.5	3.8
Direct contribution to employment ⁴	105,408	3.6	2.0	130,694	3.9	2.0
Total contribution to employment ⁴	276,845	9.4	2.6	356,911	10.7	2.3
Visitor exports	1,383.8	5.7	2.8	2,140.1	5.6	4.2
Domestic spending	3,642.1	4.7	3.7	5,465.0	5.0	3.8
Leisure spending	3,850.2	2.3	3.3	5,928.8	2.5	4.1
Business spending	1,175.7	0.7	4.0	1,679.0	0.7	3.2
Capital investment	814.4	4.3	4.8	1,336.4	4.9	4.6

¹2014 constant prices & exchange rates; ²2015 real growth adjusted for inflation (%); ³2015-2025 annualised real growth adjusted for inflation (%); ⁴'000 jobs

% of total refers to each indicator's share of the relevant whole economy indicator such as GDP and employment. Visitor exports is shown relative to total exports of goods and Domestic spending is expressed relative to whole economy GDP. For leisure and business spending, their direct contribution to Travel & Tourism GDP is calculated as a share of whole economy GDP (the sum of these shares equals the direct contribution). Investment is relative to whole economy investment.



The economic contribution of Travel & Tourism: Real 2014 prices

Aruba									
(A)	(AWGmn, real 2014 prices)		2010	2011	2012	2013	2014	2015E	2025F
1.	Visitor exports	2261.8	2346.1	2388.8	2460.4	2710.9	2862.2	2944.9	3872.4
2.	Domestic expenditure (includes government individual spending)	175.4	197.9	195.9	197.9	212.1	225.5	236.1	294.3
3.	Internal tourism consumption (= 1 + 2)	2437.3	2544.0	2584.7	2658.3	2923.0	3087.7	3181.0	4166.7
4.	Purchases by tourism providers, including imported goods (supply chain)	-1,403.6	-1,462.8	-1,566.9	-1,515.3	-1,640.0	-1,737.3	-1,790.1	-2,350.2
5.	Direct contribution of Travel & Tourism to GDP (= 3 + 4)	1,033.7	1,081.2	1,017.8	1,143.0	1,283.0	1,350.4	1,390.9	1,816.5
	Other final impacts								
	(indirect & induced)	1,262.0	1,360.2	1,278.3	1,412.4	1,566.3	1,648.5	1,698.0	2,217.6
6.	Domestic supply chain								
7.	Capital investment	412.6	411.7	370.9	345.1	321.6	334.8	350.7	469.8
8.	Government collective spending	170.8	177.7	171.4	184.6	195.2	199.3	204.7	268.2
9.	Imported goods from indirect spending	-49.8	-28.1	-86.2	-24.7	-15.4	-18.2	-19.1	-27.4
10.	Induced	445.3	531.4	470.4	553.3	615.0	653.8	678.0	890.7
11.	Total contribution of Travel & Tourism to GDP (= 5 + 6 + 7 + 8 + 9 + 10)	3,274.7	3,534.2	3,222.7	3,613.7	3,965.7	4,168.5	4,303.2	5,635.5
12.	Employment impacts ('000) Direct contribution of Travel & Tourism to employment	10.9	11.7	11.5	13.8	15.4	16.4	16.6	15.9
13.	Total contribution of Travel & Tourism to employment	32.5	35.0	33.1	39.7	43.2	45.8	46.9	49.2
14	Other indicators Expenditure on outbound travel	474.0	461.8	497.9	506.2	601.0	605.3	611.1	725.5

The economic contribution of Travel & Tourism: Nominal prices

Aruba								
(AWGmn, nominal prices)	2009	2010	2011	2012	2013	2014	2015E	2025F
1. Visitor exports	2,188.0	2,244.2	2,429.8	2,527.5	2,705.2	2,862.2	2,978.8	5,167.5
Domestic expenditure 2. (includes government individual spending)	169.7	189.3	199.2	203.3	211.7	225.5	238.9	392.7
3. Internal tourism consumption (= 1 + 2)	2,357.7	2,433.5	2,629.0	2,730.8	2,916.9	3,087.7	3,217.7	5,560.2
 Purchases by tourism providers, including imported goods (supply chain) 	-1,357.8	-1,399.3	-1,593.7	-1,556.6	-1,636.6	-1,737.3	-1,810.8	-3,136.2
5. Direct contribution of Travel & Tourism to GDP (= 3 + 4)	999.9	1,034.3	1,035.3	1,174.2	1,280.3	1,350.4	1,406.9	2,424.1
Other final impacts (indirect & induced) 6. Domestic supply chain	1,220.8	1,301.2	1,300.2	1,451.0	1,563.0	1,648.5	1,717.6	2,959.3
7. Capital investment	399.2	393.9	377.3	354.5	320.9	334.8	354.8	627.0
8. Government collective spending	165.3	170.0	174.4	189.6	194.8	199.3	207.1	357.9
9. Imported goods from indirect spending	-48.1	-26.9	-87.7	-25.4	-15.3	-18.2	-19.4	-36.5
10. Induced	430.7	508.3	478.4	568.4	613.7	653.8	685.8	1,188.5
11. Total contribution of Travel & Tourism to GDP (= 5 + 6 + 7 + 8 + 9 + 10)	3,167.8	3,380.7	3,277.9	3,712.3	3,957.5	4,168.5	4,352.8	7,520.2
Employment impacts ('000)12. Direct contribution of Travel & Tourism to employment	10.9	11.7	11.5	13.8	15.4	16.4	16.6	15.9
13. Total contribution of Travel & Tourism to employment	32.5	35.0	33.1	39.7	43.2	45.8	46.9	49.2
Other indicators 14. Expenditure on outbound travel	458.5	441.7	506.5	520.0	599.8	605.3	618.2	968.1

*Concepts shown in this table align with the standard table totals as described in the 2008 Tourism Satellite Account: Recommended Methodological Framework (TSA: RMF 2008) developed by the United Nations Statistical Division (UNSD), the Statistical Office of the European Communities (EUROSTAT), the Organisation for Economic Co-operation and Development (OECD) and the World Tourism Organization (UNWTO).

Historical data for concepts has been benchmarked to match reported TSA data where available.



The economic contribution of Travel & Tourism: Growth

Ar	uba								
Gr	Growth ¹ (%)		2010	2011	2012	2013	2014	2015E	2025F ²
1.	Visitor exports	-7.6	3.7	1.8	3.0	10.2	5.6	2.9	2.8
2.	Domestic expenditure (includes government individual spending)	-4.8	12.8	-1.0	1.0	7.2	6.3	4.7	2.2
3.	Internal tourism consumption (= 1 + 2)	-7.3	4.4	1.6	2.9	9.9	5.6	3.0	2.7
4.	Purchases by tourism providers, including imported goods (supply chain)	-12.1	4.2	7.1	-3.3	8.2	5.9	3.0	2.8
5.	Direct contribution of Travel & Tourism to GDP (= 3 + 4)	-0.1	4.6	-5.9	12.3	12.2	5.2	3.0	2.7
6.	Other final impacts (indirect & induced) Domestic supply chain	-0.1	7.8	-6.0	10.5	10.9	5.2	3.0	2.7
7.	Capital investment	-17.7	-0.2	-9.9	-7.0	-6.8	4.1	4.8	3.0
8.	Government collective spending	7.9	4.0	-3.5	7.7	5.7	2.1	2.7	2.7
9.	Imported goods from indirect spending	-13.9	-0.1	11.8	-8.3	6.9	5.5	3.1	2.8
10.	Induced	37.7	19.3	-11.5	17.6	11.1	6.3	3.7	2.8
11.	Total contribution of Travel & Tourism to GDP (= 5 + 6 + 7 + 8 + 9 + 10)	3.1	7.9	-8.8	12.1	9.7	5.1	3.2	2.7
12.	Employment impacts ('000) Direct contribution of Travel & Tourism to employment	-0.2	7.4	-1.8	20.8	11.6	6.2	1.2	-0.4
13.	Total contribution of Travel & Tourism to employment	4.0	8.0	-5.5	19.9	8.9	5.9	2.5	0.5
14	Other indicators Expenditure on outbound travel	-1.2	-2.6	7.8	1.7	18.7	0.7	1.0	1.7

¹2009-2014 real annual growth adjusted for inflation (%); ²2015-2025 annualised real growth adjusted for inflation (%)

Glossary KEY DEFINITIONS

Travel & Tourism – relates to the activity of travellers on trips outside their usual environment with a duration of less than one year. Economic activity related to all aspects of such trips is measured within the research.

Direct contribution to GDP – GDP generated by industries that deal directly with tourists, including hotels, travel agents, airlines and other passenger transport services, as well as the activities of restaurant and leisure industries that deal directly with tourists. It is equivalent to total internal Travel & Tourism spending (see below) within a country less the purchases made by those industries (including imports). In terms of the UN's Tourism Satellite Account methodology it is consistent with total GDP calculated in table 6 of the TSA: RMF 2008.

Direct contribution to employment – the number of direct jobs within Travel & Tourism. This is consistent with total employment calculated in table 7 of the TSA: RMF 2008.

Total contribution to GDP – GDP generated directly by the Travel & Tourism sector plus its indirect and induced impacts (see below).

Total contribution to employment – the number of jobs generated directly in the Travel & Tourism sector plus the indirect and induced contributions (see below).

DIRECT SPENDING IMPACTS

Visitor exports – spending within the country by international tourists for both business and leisure trips, including spending on transport, but excluding international spending on education. This is consistent with total inbound tourism expenditure in table 1 of the TSA: RMF 2008.

Domestic Travel & Tourism spending – spending within a country by that country's residents for both business and leisure trips. Multi-use consumer durables are not included since they are not purchased solely for tourism purposes. This is consistent with total domestic tourism expenditure in table 2 of the TSA: RMF 2008. Outbound spending by residents abroad is not included here, but is separately identified according to the TSA: RMF 2008 (see below).

Government individual spending – spending by government on Travel & Tourism services directly linked to visitors, such as cultural services (eg museums) or recreational services (eg national parks).

Internal tourism consumption – total revenue generated within a country by industries that deal directly with tourists including visitor exports, domestic spending and government individual spending. This does not include spending abroad by residents. This is consistent with total internal tourism expenditure in table 4 of the TSA: RMF 2008.

Business Travel & Tourism spending – spending on business travel within a country by residents and international visitors.

Leisure Travel & Tourism spending – spending on leisure travel within a country by residents and international visitors.

INDIRECT AND INDUCED IMPACTS

Indirect contribution – the contribution to GDP and jobs of the following three factors:

- Capital investment includes capital investment spending by all industries directly involved in Travel & Tourism. This also constitutes investment spending by other industries on specific tourism assets such as new visitor accommodation and passenger transport equipment, as well as restaurants and leisure facilities for specific tourism use. This is consistent with total tourism gross fixed capital formation in table 8 of the TSA: RMF 2008.
- **Government collective spending** –government spending in support of general tourism activity. This can include national as well as regional and local government spending. For example, it includes tourism promotion, visitor information services, administrative services and other public services. This is consistent with total collective tourism consumption in table 9 of TSA: RMF 2008.
- **Supply-chain effects** purchases of domestic goods and services directly by different industries within Travel & Tourism as inputs to their final tourism output.

Induced contribution – the broader contribution to GDP and employment of spending by those who are directly or indirectly employed by Travel & Tourism.

OTHER INDICATORS

Outbound expenditure – spending outside the country by residents on all trips abroad. This is fully aligned with total outbound tourism expenditure in table 3 of the TSA: RMF 2008.

Foreign visitor arrivals – the number of arrivals of foreign visitors, including same-day and overnight visitors (tourists) to the country.



15

Methodological note

WTTC has an on-going commitment to align its economic impact research with the UN Statistics Division-approved 2008 Tourism Satellite Account: Recommended Methodological Framework (TSA:RMF 2008). This involves benchmarking of country reports to official, published TSAs, including for countries which are reporting data for the first time, as well as existing countries reporting an additional year's data. New country TSAs incorporated this year include France, Germany, Japan, Malaysia, Mexico, Oman, Qatar and Saudi Arabia.

In addition to producing data on 184 countries, WTTC also produces reports on 24 other regions, sub-regions and economic and geographic groups. This year, there are 8 reports for special economic and geographic groups with Pacific Alliance being included for the first time. Please also note that from this year, the report for Sudan no longer includes data on South Sudan.

ECONOMIC AND GEOGRAPHIC GROUPS

APEC (ASIA-PACIFIC ECONOMIC COOPERATION)

Australia, Brunei, Canada, Chile, China, Hong Kong, Indonesia, Japan, South Korea, Malaysia, Mexico, New Zealand, Papua New Guinea, Peru, Philippines, Russian Federation, Singapore, Taiwan, Thailand, USA, Vietnam.

THE COMMONWEALTH

Anguilla, Antigua and Barbuda, Australia, Bahamas, Bangladesh, Barbados, Belize, Bermuda, Botswana, Brunei, Cameroon, Canada, Cayman Islands, Cyprus, Dominica, Ghana, Grenada, Guyana, India, Jamaica, Kenya, Kiribati, Lesotho, Malawi, Malaysia, Maldives, Malta, Mauritius, Mozambique, Namibia, Nigeria, New Zealand, Pakistan, Papua New Guinea, Rwanda, South Africa, Seychelles, Sierra Leone, Singapore, Solomon Islands, Sri Lanka, St Kitts and Nevis, St Lucia, St Vincent and the Grenadines, Swaziland, Tanzania, Tonga, Trinidad and Tobago, Uganda, UK, British Virgin Islands, Vanuatu, Zambia.

FORMER NETHERLANDS ANTILLES

Bonaire, Curacao, Sint Maarten, Saba and Sint Eustatius.

G20

Argentina, Australia, Brazil, Canada, China, European Union, France*, Germany*, India, Indonesia, Italy*, Japan, Mexico, Russian Federation, Saudi Arabia, South Africa, South Korea, Turkey, UK*, USA.

META (MEDITERRANEAN TRAVEL ASSOCIATION)

Albania, Algeria, Bosnia Herzegovina, Croatia, Cyprus, Egypt, France, Greece, Israel, Italy, Jordan, Lebanon, Libya, Macedonia, Malta, Montenegro, Morocco, Portugal, Serbia, Slovenia, Spain, Syria, Tunisia, Turkey.

OAS (ORGANIZATION OF AMERICAN STATES)

Argentina, Antigua and Barbuda, Bahamas, Barbados, Belize, Bolivia, Brazil, Canada, Chile, Colombia, Costa Rica, Cuba, Dominican Republic, Dominica, Ecuador, El Salvador, Grenada, Guatemala, Guyana, Haiti, Honduras, Jamaica, Mexico, St Kitts and Nevis, Nicaragua, Panama, Paraguay, Peru, St Lucia, St Vincent and the Grenadines, Suriname, Trinidad and Tobago, USA, Uruguay.

OECD (ORGANISATION FOR ECONOMIC CO-OPERATION AND DEVELOPMENT)

Australia, Austria, Belgium, Canada, Chile, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Israel, Italy, Japan, South Korea, Luxembourg, Mexico, Netherlands, New Zealand, Norway, Poland, Portugal, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, Turkey, UK, USA.

OTHER OCEANIA

American Samoa, Cook Islands, French Polynesia, Guam, Marshall Islands, Micronesia (Federated States of), New Caledonia, Niue, Northern Mariana Islands, Palau, Samoa, Tuvalu.

PACIFIC ALLIANCE

Chile, Colombia, Mexico, Peru.

SADC (SOUTHERN AFRICAN DEVELOPMENT COMMUNITY)

Angola, Botswana, Democratic Republic of Congo (DRC), Lesotho, Madagascar, Malawi, Mauritius, Mozambique, Namibia, Seychelles, South Africa, Swaziland, Tanzania, Zambia, Zimbabwe.

*included in European Union



Economic impact reports: Regions, sub-regions and countries

WORLD											
REGION	SUB- REGION	COUNTRY	REGION	SUB- REGION	COUNTRY	REGION	SUB- REGION	COUNTRY	REGION	SUB- REGION	COUNTRY
		Algeria			Anguilla			Japan			Lithuania
	ΗS	Egypt			Antigua & Barbuda		NORTHEAST ASIA	China			Luxembourg
	NORTH AFRICA	Libya			Aruba		ST /	Hong Kong		7	Malta
	24	Morocco			Bahamas		НЕА	South Korea			Netherlands
		Tunisia			Barbados		ORT	Macau		EUROPEAN UNION	Poland
		Angola			Bermuda		ž	Taiwan		D N	Portugal
	-	Benin			Cayman Islands			Mongolia		PEA	Romania
	-	Botswana			Cuba			Australia New Zealand		URO	Slovakia
	-	Burkina Faso Burundi			Former Netherlands			Fiji		Ē	Slovenia
		Cameroon			Antilles			Kiribati			Spain
	-	Cape Verde		z	Dominica		OCEANIA	Other Oceania			Sweden
		Central African		CARIBBEAN	Dominican Republic		CEA	Papua			UK
		Republic		RIBE	Grenada		0	New Guinea		OTHER EUROPE	Albania
		Chad		CA	Guadeloupe	0		Solomon Islands			
		Comoros			Haiti	CIFIC		Tonga			Armenia
		Democratic Republic of Congo	AMERICAS		Jamaica	-PA(Vanuatu	H		Azerbaijan
		Ethiopia			Martinique	ASIA-PACIFIC	SOUTH ASIA	Bangladesh	EUROPE		Belarus
		Gabon			Puerto Rico			India	E		Bosnia Herzegovina
		Gambia			St Kitts & Nevis			Maldives			-
		Ghana			St Lucia			Nepal Pakistan			Georgia
	SUB-SAHARAN	Guinea			St Vincent & the Grenadines			Sri Lanka			Iceland
		Ivory Coast			Trinidad &		SOUTHEAST ASIA	Brunei			Kazakhstan
CA		Kenya			Tobago			Cambodia			Kyrgyzstan Macedonia
AFRICA		Lesotho			UK Virgin Islands			Indonesia			Moldova
		Madagascar			US Virgin Islands			Laos			Montenegro
		Malawi			Argentina			Malaysia			Norway
	JB-S	Mali Mauritius		-	Belize Bolivia			Myanmar			Russian
	SU	Mozambique						Philippines			Federation
		Namibia			Brazil			Singapore			Serbia
		Niger			Chile			Thailand			Switzerland
		Nigeria			Colombia Costa Rica			Vietnam			Turkey
		Republic of Congo			El Salvador			Austria			Ukraine
		Reunion		RICA	Ecuador			Belgium			Uzbekistan
		Rwanda		LATIN AMERICA	Guatemala			Bulgaria			Bahrain
		Sao Tome & Principe		IN A	Guyana			Croatia			Iran
		Senegal		LAT	Honduras			Cyprus			Iraq
		Seychelles			Nicaragua		NO	Czech Republic			Israel
		Sierra Leone			Panama	ш	ÎN	Denmark			Jordan
		South Africa			Paraguay	EUROPE	EAN	Estonia	TSAST		Kuwait
		Sudan			Peru	E	EUROPEAN UNION	Finland	MIDDLE EAST		Lebanon
		Swaziland			Suriname		EUR	France			Oman
		Tanzania			Uruguay			Germany	Σ		Qatar
		Тодо			Venezuela			Greece			Saudi Arabia
		Uganda			Canada			Hungary			Syria
				NORTH AMERICA	Mexico			Ireland			UAE
		Zambia		AME	USA			Italy Latvia			Yemen
		Zimbabwe			USA			Latvia			remen



THE WORLD TRAVEL & TOURISM COUNCIL IS THE GLOBAL AUTHORITY ON THE ECONOMIC AND SOCIAL CONTRIBUTION OF TRAVEL & TOURISM.

WTTC promotes sustainable growth for the sector, working with governments and international institutions to create jobs, to drive exports and to generate prosperity. Council Members are the Chairs, Presidents and Chief Executives of the world's leading, private sector Travel & Tourism businesses.

Together with its research partner, Oxford Economics, WTTC produces annual research that shows Travel & Tourism to be one of the world's largest sectors, supporting over 276 million jobs and generating 9.8% of global GDP in 2014. Comprehensive reports quantify, compare and forecast the economic impact of Travel & Tourism on 184 economies around the world. In addition to the individual country reports, WTTC produces a world report highlighting global trends and 24 further reports that focus on regions, sub-regions and economic and geographic groups.

To download reports or data, please visit www.wttc.org



ASSISTING WTTC TO PROVIDE TOOLS FOR ANALYSIS, BENCHMARKING, FORECASTING AND PLANNING.

Over the last 33 years, Oxford Economics has built a diverse and loyal client base of over 800 international organisations, including leading multinational companies and financial institutions; key government bodies and trade associations; and top universities, consultancies, and think tanks. Headquartered in Oxford, England, with regional centres in London, New York and Singapore, Oxford Economics has offices across the globe in Belfast, Chicago, Dubai, Miami, Milan, Paris, Philadelphia, San Francisco, and Washington DC. The company employs over 140 full-time people, including more than 90 professional economists, industry experts and business editors – one of the largest teams of macroeconomists and thought leadership specialists – underpinned by our heritage with Oxford University and the academic community including a contributor network of over 500 economists, analysts and journalists around the world.

For more information, please take advantage of a free trial on our website, **www.oxfordeconomics.com** or contact Frances Nicholls, Director of Business Development, Oxford Economics Ltd, Broadwall House, 21 Broadwall, London SE1 9PL. Email: fnicholls@oxfordeconomics.com

18

CHAIRMAN

TUI DEUTSCHLAND GMBH & TUIFLY GMBH Dr Michael Frenzel Chairman of the Supervisory Boards

PRESIDENT & CEO

WORLD TRAVEL & TOURISM COUNCIL **David Scowsill**

VICE CHAIRMEN

BEIJING TOURISM GROUP DUAN Qiang Chairman

ETIHAD AIRWAYS James Hogan CEO

HILTON WORLDWIDE **Christopher J Nassetta** President & CEO

JUMEIRAH GROUP Gerald Lawless President & Group CEO

MANDARIN ORIENTAL Edouard Ettedgui Group Chief Executive

SILVERSEA CRUISES Manfredi Lefebvre d'Ovidio di Balsorano de Clunieres Chairman

THE TRAVEL CORPORATION Brett Tollman President & Chief Executive

EXECUTIVE COMMITTEE

ABERCROMBIE & KENT Geoffrey J W Kent Founder, Chairman & CEO

ACCOR Sébastien Bazin Chairman & CEO

AMERICAN EXPRESS COMPANY William Glenn President & CEO of American Express Global Business Travel

AMERICAN INTERNATIONAL GROUP, INC Jeffrey C Rutledge Chief Executive Officer, AIG Travel

BHARAT HOTELS Jvotsna Suri Chairperson & Managing Director

CARLSON **Douglas Anderson** President & CEO Carlson Wagonlit Travel

DUBAI AIRPORTS INTERNATIONAL Paul Griffiths CEO

EMIRATES Gary Chapman President Group Services & Dnata, Emirates Group

HNA GROUP **CHEN Feng** Chairman of the Board

INTERCONTINENTAL HOTELS GROUP **Richard Solomons** CEO

JTB CORP Hiromi Tagawa Chairman of the Board

MARRIOTT INTERNATIONAL JW Marriott, Jr Chairman Arne M Sorenson President & CEO

OUTRIGGER ENTERPRISES GROUP Richard R Kelley Chairman Emeritus

REVOLUTION PLACES, LLC Philippe Bourguignon Vice Chairman

ROYAL CARIBBEAN CRUISES Richard D Fain Chairman & CEO

SABRE HOLDINGS Tom Klein President & CEO

SHUN TAK HOLDINGS LIMITED Pansy Ho Managing Director

TRAVELPORT Gordon Wilson President & CEO

TSOGO SUN GROUP Marcel von Aulock CEO

VISITBRITAIN Christopher Rodrigues, CBE Chairman

WYNDHAM WORLDWIDE Stephen P Holmes Chairman & CEO

GLOBAL MEMBERS

ABU DHABI TOURISM & CUI TURE AUTHORITY Mubarak Hamad Al Muhairi Director General

AGODA Rob Rosenstein CEO

ALL NIPPON AIRWAYS (ANA) Osamu Shinobe President & CEO

ALTOUR Alexandre Chemla President

AMADEUS IT GROUP SA Luis Maroto President & CEO

AVIS BUDGET GROUP Ronald L Nelson Chairman & CEO

BEIJING CAPITAL INTERNATIONAL AIRPORT CO LIU Xuesong General Manager SHI Boli General Manager **BEIJING TOURISM GROUP**

LIU Yi President

BRITISH AIRWAYS Keith Williams Executive Chairman

CANNERY ROW COMPANY Ted J Balestreri Chairman & CEO

CHANGI AIRPORT GROUP Lee Seow Hiang CEO

CHICAGO DEPARTMENT OF AVIATION Michael Boland Acting Commissioner

CHINA EASTERN AIRLINES LIU Shaoyong Chairman

CHINA INTERNATIONAL TRAVEL SERVICE, HEAD OFFICE (CITS) YU Ningning President

CHINA SOUTHERN AIRLINES TAN Wangeng President & CEO

CHIMELONG SU Zhigang Chairman & CEO **CHEN Wancheng** President

COSTA CRUISES Michael Thamm CEO

CORPORATE TRAVEL SERVICES José Luis Castro Founder & CEO

CROWN LIMITED Rowen Craigie Managing Director & CEO

CTRIP.COM INTERNATIONAL FAN Min Vice Chairman of the Board and President

DALLAS FORT WORTH AIRPORT Sean Donohue CEO

DFS GROUP Philippe Schaus Chairman & CEO

DEPARTMENT OF TOURISM & COMMERCE MARKETING, GOVERNMENT OF DUBAL H.E. Helal Saeed Khalfan Al Marri

Director General DIAMOND RESORTS

CEO

INTERNATIONAL Stephen J Cloobeck Founder & Chairman

DUBAILAND Mohammed Al Habbai

EAST JAPAN RAILWAY COMPANY Satoshi Seino Chairman & Director

ENTERPRISE HOLDINGS Pamela Nicholson CEO

EXPEDIA INC Dara Khosrowshahi President & CEO

FAIRMONT HOTELS & RESORTS Jennifer Fox President

FINTRAX John Moore Chairman

GLOBAL BLUE GROUP David Baxby President & CEO

GLOBAL LEISURE PARTNERS LLP Mark Harms

Chairman & CEO GREATER TORONTO

AIRPORTS AUTHORITY Howard Eng President & CEO

HAWAIIAN AIR Mark Dunkerley President & CEO

HERTZ CORPORATION Michel Taride President, Hertz International

HOGG ROBINSON GROUP David Radcliffe Chief Executive

HONG KONG & SHANGHAI HOTELS Clement Kwok Managing Director & CEO

HUANGSHAN TOURISM GROUP HUANG Linmu President and Chairman of the

HYATT HOTELS CORPORATION Mark S Hoplamazian President and CEO

Board

IBM Marty Salfen General Manager, Global Travel & Transportation Industry

INDIAN HOTELS COMPANY Rakesh K Sarna Managing Director & CEO

TAP PORTUGAL

Fernando Pinto

Michael Batt

Temel Kotil

Jeff Smisek

CEO

Officer

CEO

CEO

Founder & Chairman

TURKISH AIRLINES

UNITED AIRLINES

President & CEO

VALUE RETAIL

Desiree Bollier

VIRTUOSO

Tim Zagat

GROUP

Director

DELOITTE

FCOLAB

Achim Fechtel

Stefanie D Miller

Partnership Marketing

Adam Weissenberg

Jim Compton Vice Chairman & Chief Revenue

Matthew D Upchurch CTC

Co-Founder, Co-Chair & CEO

INDUSTRY PARTNERS

BOSTON CONSULTING

Senior Partner & Managing

THE COCA-COLA COMPANY

Group Vice President, Strategic

Vice Chairman, Global Travel,

Hospitality & Leisure Leader

Michael Hickey Executive Vice President and

President, Global Institutional

Ben Leahy Managing Director, Investment

Managing Director for Travel

President & Chief Operating

Arthur de Haast Chairman Hotels & Hospitality

Koremitsu Sannomiya

JONES LANG LASALLE

SPENCER STUART

Atsutoshi Nishida

VISA WORLDWIDE

Ross Jackson

Robert Bailey

Chairman

ALATUR

ALPITOUR

CEO

Gabriele Burgio

President & CEO

Chairman of the Board

Brand, Product & Client

Global Consumer Leader

TOSHIBA CORPORATION

Vice President, Cross-Border,

Marketing Asia Pacific Region

REGIONAL MEMBERS

ABACUS INTERNATIONAL

ACTION GROUP HOLDING

Abdullah Al Mubarak Al Sabah

H E Sheikh Mubarak Al

Ricardo Souto Ferreira Vice President

Jerry Noonan

GOLDMAN SACHS

Banking Division

GOOGLE

JCB

Officer

HOTELS

Group

Rob Torres

ZAGAT SURVEY LLC

TRAVEL LEADERS GROUP

CEO

AMBASSADOR HOTEL GROUP

APPLE LEISURE GROUP

Juna-Ho Suh

Alex Zozaya

Chairman & CEO

COCHA TRAVEL

Mario Fuenzalida

Roberto Souviron

DIETHELM TRAVEL

Maarten Groeneveld

DOURO AZUL

Mário Ferreira

President & CEO

EL CID RESORTS

Carlos Berdegué

GRUPO MASO

Esteban Torbar

Adrian Bell

HELLOWORLD

Elizabeth Gaines

David Thomson

Dillip Rajakarier

HAKUBA HOTEL GROUP

JA RESORTS AND HOTELS

MINOR HOTEL GROUP

NORTHERN CAUCASUS

Sergey Victorovich

PALACE RESORTS

José Chapur Zahoul

PREMIER HOTELS &

Claudio Silvestri

President & CEO

ROTANA HOTEL

MANAGEMENT

CORPORATION

Omer Kaddouri

President & CEO

CORPORATION

Mike Barclay

SHKP HOTELS

Ricco De Blank

SONEVA RESORTS

SOUTH AMERICAN TOURS

SWAIN DESTINATIONS

THOMAS COOK INDIA

TREND OPERADORA LTDA

Madhaven Menon

Managing Director

Luis Paulo Luppa

President

Sonu Shivdasani

Chairman & CEO

Federico Bueker

CEO

CEO

CEO

Ian Swain

President

SENTOSA DEVELOPMENT

DESPEGAR

Chairman

CEO

CEO

CEO

CEO

CEO

CEO

CEO

COO

CEO

RESORTS

Vereshchagin

Director General

NRMA GROUP

Tony Stuart

Group CEO

President

RESORTS

INTERNATIONAL AIRLINES GROUP Willie Walsh

LTD

Chief Executive JAPAN AIRLINES CO. LTD Masaru Onishi

Chairman KERZNER INTERNATIONAL

Alan Leibman

CEO KUONI TRAVEL HOLDING LTD Peter Meier CEO

LAS VEGAS SANDS CORP. Robert Goldstein President and Chief Operating Officer

LEBUA HOTELS & RESORTS Narawadee Bualert President Deepak Ohri CEO

LOTTE Dong-Bin Shin Chairman

MESSE BERLIN GMBH Christian Göke President & CEO MISSION HILLS GROUP

Dr Ken Chu Chairman & CEO

NH HOTEL GROUP Federico Gonzalez Tejera CEO

NOEL GROUP, A BERKSHIRE HATHAWAY COMPANY John M. Noel CEO

NORWEGIAN CRUISE LINES Frank Del Rio President & CEO

ORBITZ WORLDWIDE Barney Harford CEO

OTI HOLDING Ayhan Bektas Chairman

OZALTIN HOLDING Öznur Özdemir Özaltin Chief Executive Özaltin Holding (Tourism Group)

PEAK ADVENTURE TRAVEL Darrell Wade CEO

OLINAR ZHUANG Chenchao Co-Founder & CEO

RADISSON EDWARDIAN HOTELS Jasminder Singh Chairman & CEO

RELAIS & CHÂTEAUX Philippe Gombert President International, Chairman of the Board

R TAUCK & PARTNER Robin Tauck President

SHANGHAI JIN JIANG INTERNATIONAL HOTELS YANG Weimin CEO

SHANGHAI SPRING INTERNATIONAL TRAVEL SERVICES XIAO Qianhui General Manager

STARWOOD HOTELS &

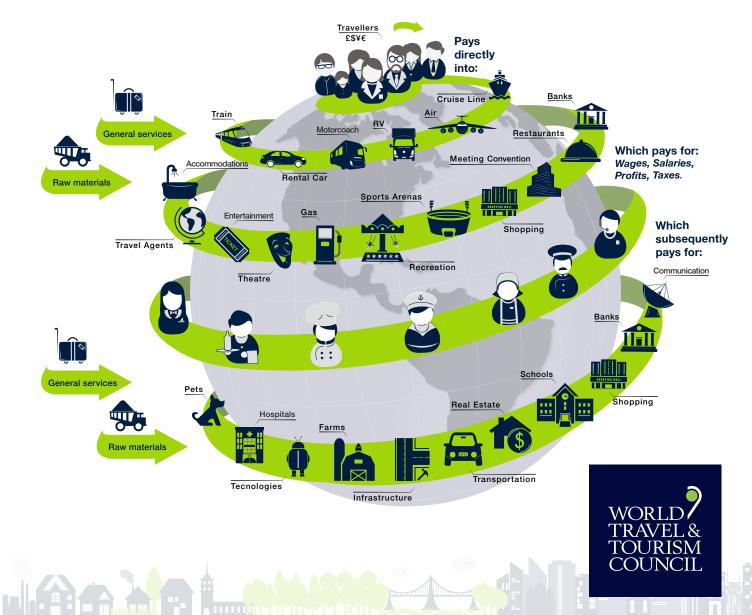
RESORTS WORLDWIDE

Adam Aron

CEO



HOW MONEY



Harlequin Building 65 Southwark Street London, SE1 0HR United Kingdom Telephone: +44 (0)20 7481 8007 Fax: +44 (0) 207 488 1008 Email: enquiries@wttc.org

www.wttc.org