## Nicola Madden-Greig:

With over twenty (20) years' experience in the Hospitality business, Mrs. Madden-Greig started her career in the industry as a Customer service representative in the airline industry. During the years she has worked in various sub-sectors of the industry including cruise lines, attractions and hotels. She has held various Management positions and is currently The Group Director of Marketing & Sales for The Courtleigh Hospitality Group which properties include The Courtleigh Hotel and Suites, The Knutsford Court Hotel, The Courtleigh Corporate Centre, The Jamaica Pegasus Hotel and The Holiday Inn Resort, Montego Bay – All-Inclusive.

A graduate of Convent of Mercy Academy (Alpha), she pursued undergraduate studies at The Florida International University receiving a Bachelor's Degree in Hospitality and Tourism Management (Honours) and was enrolled in the Phi Kappa Phi Honours society. On returning to Jamaica, she pursued further studies at The University of the West Indies (Mona School of Business) attaining an Executive Masters in Business Administration (Distinction)

An active participant in the business of tourism she is a Past President of The Jamaica Hotel & Tourist Association and current Chair of the Gastronomy Tourism Network. She also currently sits as a Director on the Boards of The Jamaica Tourist Board (JTB), The Jamaica Hotel & Tourist Association, The Jamaica Chamber of Commerce, The Caribbean Hotel & Tourism Association (CHTA) as 1<sup>th</sup> Vice President and the Tourism Linkages Council.

She has also held positions such as Councilor: Jamaica Hotel & Tourist Association (JHTA), Chairman of the Marketing and Membership Sub-committee: JHTA, Chairman of the Fundraising and PR Sub-committee: JHTA, Area Chairman of the JHTA Kingston Chapter and Chairman of the Finance and Development Sub-committee of the Tourism Product and Development Company (TPDCo), member of the Boards for the Tourism Enhancement Fund and the Tourism Product Development Company.

External to the industry she is the founder and co-chair of the Kingston City Run (Half Marathon/10K/5K) charity run now in its 8<sup>th</sup> year.

In June 2019 she again received the prestigious JHTA President's Award for her invaluable support to the Association. Nicola previously received the JHTA President's award in 2006 for her Significant Contribution to The Jamaica Hotel & Tourist Association and to the marketing and promotion of Kingston in particular and Jamaica in general.

Her passions include travelling to new destinations across the world, dancing, acting and volunteerism.