Single-Use Plastic: Taking Practical Action in the Hotel Industry





CARIBBEAN HOTEL & TOURISM ASSOCIATION Jo Hendrickx & Rachel McCaffery **Travel Without Plastic** in collaboration with The **CHTA**





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Today's Focus:

The scale of single-use plastic in tourism
The financial and environmental impact
Pitfalls and Considerations
Practical actions for hotel managers
Q&A

References for any research mentioned during the presentation will be available in the slide deck









300 million tonnes of plastic is produced every year







- Group of 10 hotels
- All-Inclusive and half board
- 85 90% occupancy over 12 months

- 6.6 million single-use items
- 1 million of which add no value
- Saving \$12,500 per year



15% of single-use plastics were completely unnecessary





MOST POPULAR EFFORTS TO REDUCING SINGLE-USE PLASTICS

16%	Educating clients pre-trip on plastics-issue	
18%	Giving reusable bottles to clients	
26%	Providing water to refill bottles	
28%	Clients bring a reusable water bottle on their trip	





#beyondplastic

Sometimes the challenges are very difficult to overcome

REASONS

Health, Safety, Hygiene	Minimise injuries at pool side and/or on the beach, minimise incidences of cross contamination, concerns around safe tap water
Habit	Bathroom amenities, cups wrapped in plastic, plastic wraps informing that the toilet is clean
Convenience	Take-Away options - less space required in dining areas, easy to clear away, no requirements for dishwashing or storage, keeps buffets clean and tidy
Staff	No need to pay additional staff to clear, wash, stack and prepare reusable items
Alternatives	Cost, availability, usability, infrastructure



Pitfalls and Considerations

- Infrastructure for bio-plastics
- Unforeseen impacts of alternatives (environmentally and ethically)
- Not everything is as green as it seems
- Bio-degradable alternatives have a limited shelf life
- Tour Operators may consider that some alternatives clash with current H&S expectations
- Ask wholesalers and suppliers for help in sourcing alternatives
- Speak to suppliers about reducing unnecessary packaging
- Support your own economy and reduce carbon associated with transport

The Future of the Caribbean is Single-use Plastic-Free

Be Prepared for Legislation & Trends

- Straws, utensils, bags and foam containers are amongst the most popular items banned by a range of Caribbean islands including Dominica, Jamaica, Turks and Caicos, Haiti, St. Vincent and The Grenadines, a move publicly supported by the UN Environment
- EU to ban single-use plastic plates, straws, cutlery, polystyrene fast-food containers, ear-buds, coffee cups by 2021



Preparing for legislation, and trends, what are your options?

Eliminate

Unnecessary plastics that add no value to the customer experience and cost money that your business doesn't need to spend

Choose Reusable

Select from a range of reusable alternatives, including plastics, bamboo, silicon, stainless steel, aluminium, fabric – always considering the full natural capital cost of those replacements

Sustainable Single-Use

Consider organic based alternatives that do break down naturally and are not harmful to environments





3 Phase Approach to Reducing Plastic



Know your Baseline



Engage Staff and Guests



Implement and Evaluate



How can you reduce or eliminate plastic from your operations?

Phase 1 – Knowing your baseline

- Be clear on how much single-use plastic your business purchases and how much it costs
- Identify any completely unnecessary items and commit to eliminating them
- Identify any pending legislation that may require you to prioritise particular items
- Identify a further top 3, 5 or 10 single-use plastic items that you believe can make the biggest impact (environmentally and financially)







How can you reduce or eliminate plastic from your operations?

Phase 2 – Engaging Others

- Invite department heads to a meeting table and share with them the statistics from your cost/consumption exercise
- Discuss the potential impacts that any changes would have upon workload, customer satisfaction, current processes, disposal etc
- Agree a procedure for implementing changes
- Agree a set of customer communications
- Make enquiries with suppliers/wholesalers to gain support for your objectives







How can you reduce or eliminate plastic from your operations?

Phase 3 (Implementation & Evaluation)

- Trial a range of new products for usability, customer feedback and staff feedback before making a final decision
- Monitor and record the impacts
- Keep abreast of any new, impending legislation
- Keep up to date with innovative alternatives as they come into the market place.





If waste reduction suddenly became the key target for your purchasing department, what would you identify as priority actions for 2019?



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Identify	Identify where plastic is used in your hotel	
Calculate	Calculate the total number of plastic items used and the associated cost	
Engage	Engage staff with training presentations and guests with communications guidance	
Accelerate	Accelerate change and reach your goals more quickly if you've already taken the first steps	
Receive	Receive updates when new alternatives hit the market	
Feature	Be featured in our portfolio of hotels working to reduce single-use	
Count	Be counted towards our goal of reducing single-use plastic items by ONE BILLION by 2020	

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CARIBBEAN HOTEL & TOURISM ASSOCIATION Q&A



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Plastics Europe

ATTA Research

EU Single-Use Plastic Ban 2021

Other Plastic Bans

Booking.com 2019 Trends

Free Introduction to reducing/eliminating bathroom amenities

UN Environment supports plastic bans in the Caribbean



CARIBBEAN Hotel & Tourism Association

