RESILIENCE **SERIES**

Participants

Hon. Joseph Boschulte Commissioner of Tourism United States Virgin Islands



Peter Cerda

Regional Vice President for the Americas International Air Transport Association



Robin Hayes Chief Executive Officer JetBlue Airways



Return to the Sky: Global and Regional Airlift Outlook

Friday, May 1, 2020 2-3:15pm et #CHTALive

Trevor Sadler Chief Executive Officer interCaribbean Airways



CHTA COVID-19 Resource Center



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CARIBBEAN HOTEL & TOURISM ASSOCIATION	About CHTA	Membership	Events	Knowledge Center	Advocacy	News	Foundation	Environment
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CHTA's COVID-19 Initiatives | Global & Regional Alerts | Tools & Resources

Travel Advisories | THiS (Hotel Monitoring System) | Airline & Accommodation Policies/Guidelines

CHTA Partner Updates

www.caribbeanhotelandtourism.com/covid-19/

CHTA Strategic Partners

























Share with your fellow colleagues and industry professionals!

Take a screenshot!

Tag #CHTALive

Instagram: @CHTAFeeds Twitter: @CHTAFeeds FB: @CaribbeanHotelandTourismAssociation LinkedIn: Caribbean Hotel and Tourism Association

#CHTALive



Return to the Sky

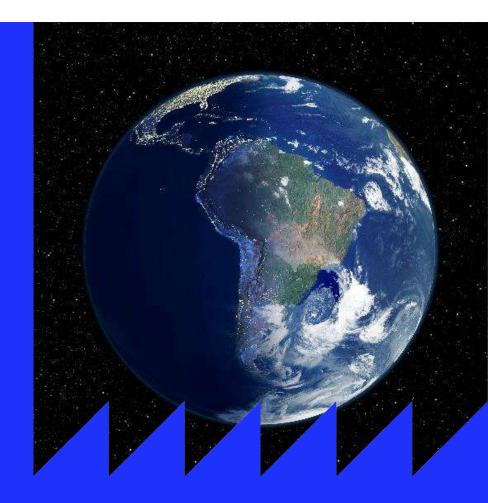
Global & Regional Airlift Outlook

Peter Cerdá

Regional Vice President, The Americas



COVID-19 Global Impact





"The impact of COVID-19 on the air transport industry continues to be devastating. Demand is in free-fall. And it could get worse...".

> Alexandre de Juniac Director General & CEO



Empty Airports

SHOW		12.067	Cancelled	St. Louis
Southwest		10:40A	Cancelled	St. LOUIS
HENE	800	11:154	Cancelled	Tallahassee
Southwest	3925	1:15P	Cancelled	Tampa
et8ta	2032	10:48A	Cancelled	Татра
Southwest	3346	9;35A	Cancelled	Tampa
UNITED 1	2083	11:054	Cancelled	Toronto
UNITED 2	2040	1:39P	Cancelled	Washington-Dulles
jetBlue	2328	12:05P	Cancelied	Washington-Reaga
Southwest	5618	9:10A	Cancelled	Washingtone coase
Southwest	786	8:40A	Cancelled	Monda
Septerr	iber 2, 2	019 5:46	A	Monda



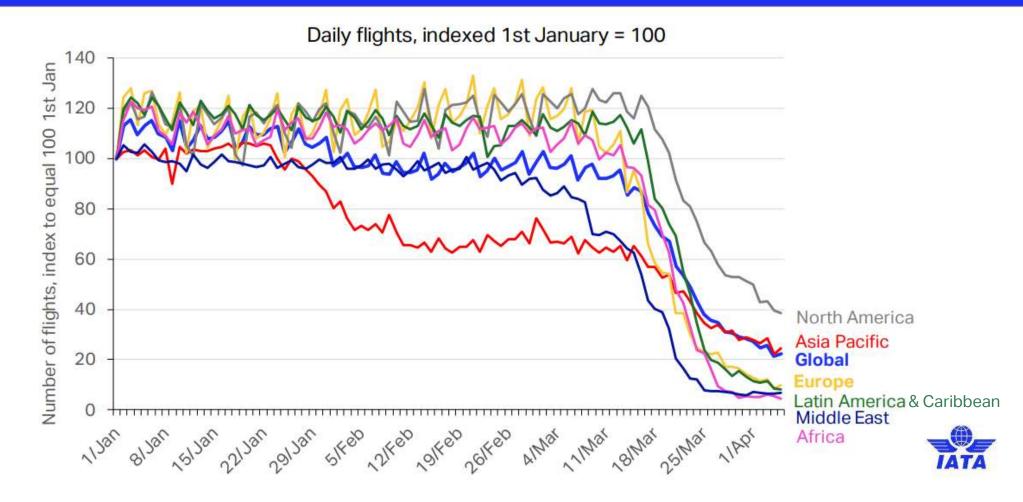


Cancelled flights

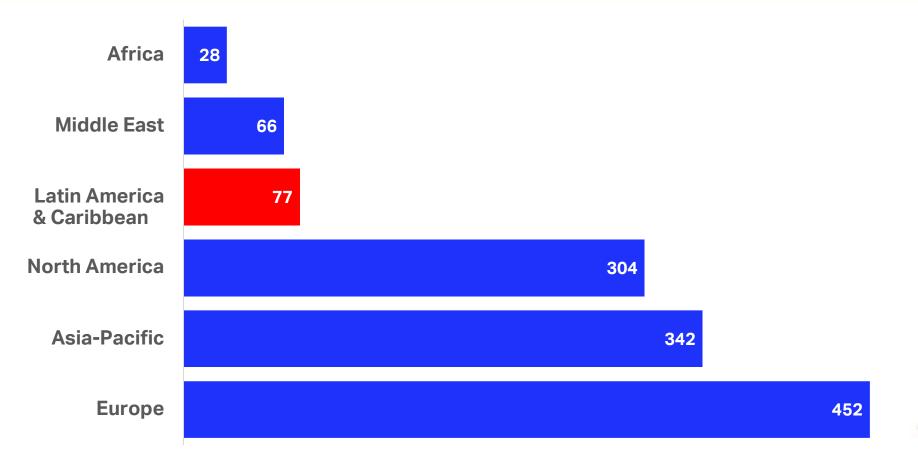
Grounded Airplanes



Worldwide flights down almost 80% by early April Industry virtually grounded outside US and Asia domestic markets

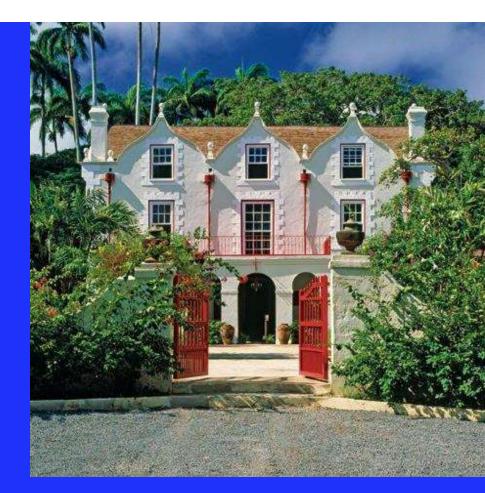


GDP at risk due to the disruptions to air travel caused by the spread of COVID-19 (USD billion)





What does it mean for the Caribbean?





Impact of COVID-19 in the Caribbean

ON AVIATION INDUSTRY





ON WIDER ECONOMY









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Source: IATA



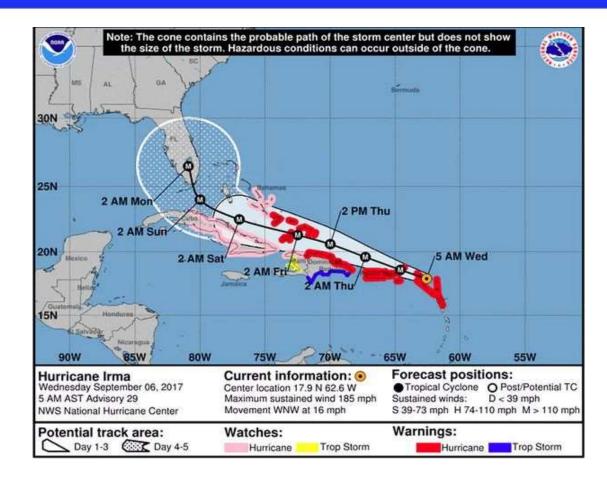


Change in GDP – Wider Impact

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Aviation as a Lifeline, Maintaining Supply Chains







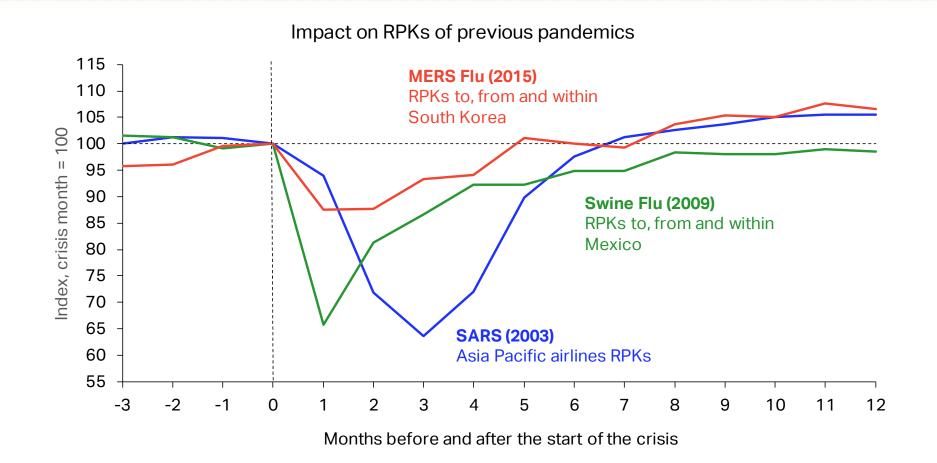


4 weeks from today!



How long will recovery from COVID-19 take?

What do we know from past pandemics?







"It will be three to five years before air travel returns to pre-pandemic levels."

> David Calhoun CEO





"The Caribbean is the most tourism dependent region in the world.

We will see the light at the end of the tunnel around June 1, 2021."

Damion Crawford Former Minister of State in the Ministry of Tourism and Entertainment





"This crisis will sustainably and structurally change our industry."

> Carsten Spohr CEO





Introduction to





The restart plan - 4 phases

SYSTEM RESTART

SYSTEM CAPABILITY

Ensure that airlines are able to restart operations once markets reopen

- Slots and schedules in place for when operations are resumed
- Operational licenses in place for when operations resume
- Necessary certification and airworthiness in place for when operations resume
- Supply Chain able to resume operation

TRAVEL EXPERIENCE

Ensure that the passenger process supports the safe reopening of markets

- Travel restrictions:
 Consistent processes and
 procedures, including
 appropriate arrangements
 for crew
- Onboard experience:
 Passenger confidence
 that aircraft cabin is a safe
 and sterile environment
- Airport experience: Measures in place to ensure mitigation of transmission risks
- Sanitization: Cleaning practices reinforce mitigation measures

DEMAND RESTART

RESTORE CONFIDENCE

Governments and Passengers are confident to resume air travel

- Managed restrictions: Reciprocity / mutual recognition of measures
- Comms and Guidance: Increased passenger confidence
- Access to travel insurance: Corporate and personal insurance cover for COVID-19
- Open destinations: Resumption of operations in the wider tourism industry

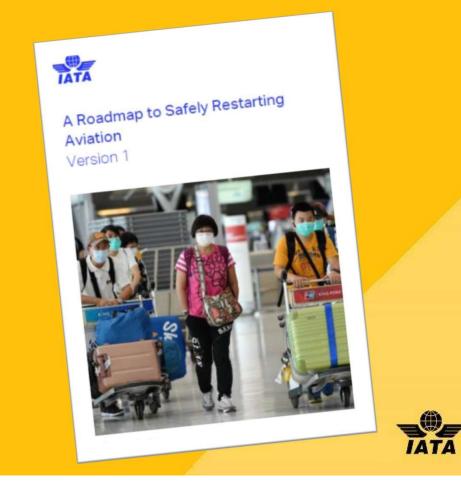
STIMULATE DEMAND

Boost travel demand with stimulus, incentives and lower costs

- Financial relief: Taxes, fees and charges reduced to stimulate demand
- Incentives: Direct support and destinationbased incentives to boost travel and tourism demand
- **Destination marketing:** Tourism promotion to stimulate demand
- Visa facilitation: Simpler and cheaper visa procedures

Next Step: Harmonization & Industry Collaboration

- Close coordination with health ministries and the World Health Organization.
- Clear need for harmonized approach across the globe
- Work on restart roadmap with governments
- Reciprocal recognition of State's individual re-start measures.



"This is why testing is so important so people know before they fly."

> Robin Hayes CEO

> > jetBlue



What can governments do to assist the industry?

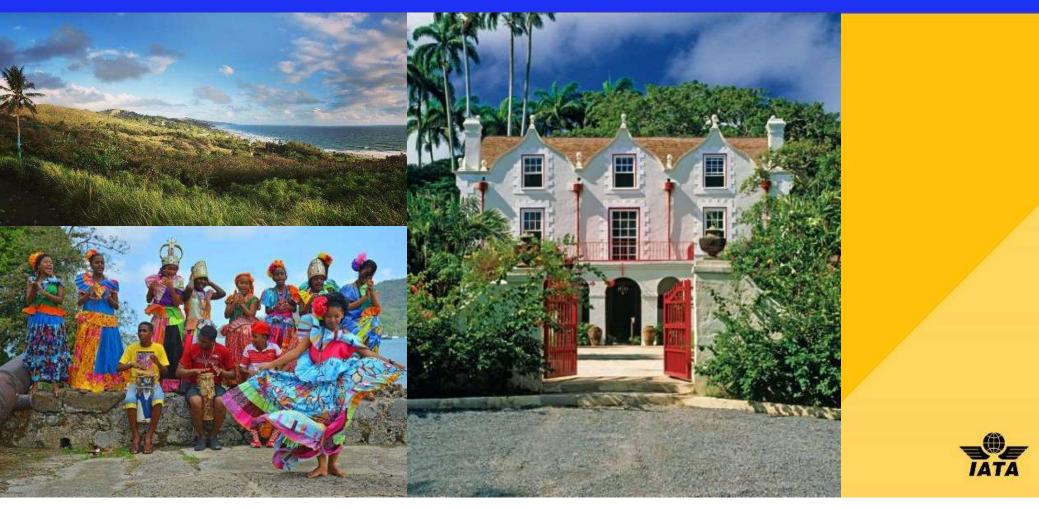
Measures to Support Recovery



- Review Taxes, Fees and Charges in the Caribbean.
- Collaborate to formulate a harmonized border control policy and restart plan.
- Be mindful that airline schedules will not automatically fall back into place once borders re-open.
- Discussions amongst governments regarding air freedom rights may help in creating efficiencies in the region.



Tourism <u>will</u> come back to the Caribbean. It is time to work together <u>now.</u>



Post Crisis Reminder: Aviation as Economic Enabler in the Caribbean



More than US\$27 billion in Tourism spending was made possible by air travel to the Caribbean.



Aviation supports more than US\$35.9 billion in GDP and over 1.6 million jobs.



Equivalent to 14% of the total Caribbean economy.





Thank you

Peter Cerdá Regional Vice President The Americas

cerdap@iata.org www.iata.org



Questions?







Return to the Sky: Global and Regional Airlift Outlook

TREVOR SADLER

CHIEF EXECUTIVE OFFICER, INTERCARIBBEAN AIRWAYS



CARIBBEAN HOTEL & TOURISM ASSOCIATION



interCaribbean Airways

> The Road to Recovery for the Caribbean

> The New Norms, going thru an Airport, and getting back on a plane

> What are we doing at interCaribbean?

> Working with our customers on change, cancel or refunding.

Going forward - Collaboration, Demand, Revenues, Costs and Taxes



CARIBBEAN HOTEL & TOURISM ASSOCIATION



Surviving and Thriving: A USVI Perspective on COVID-19

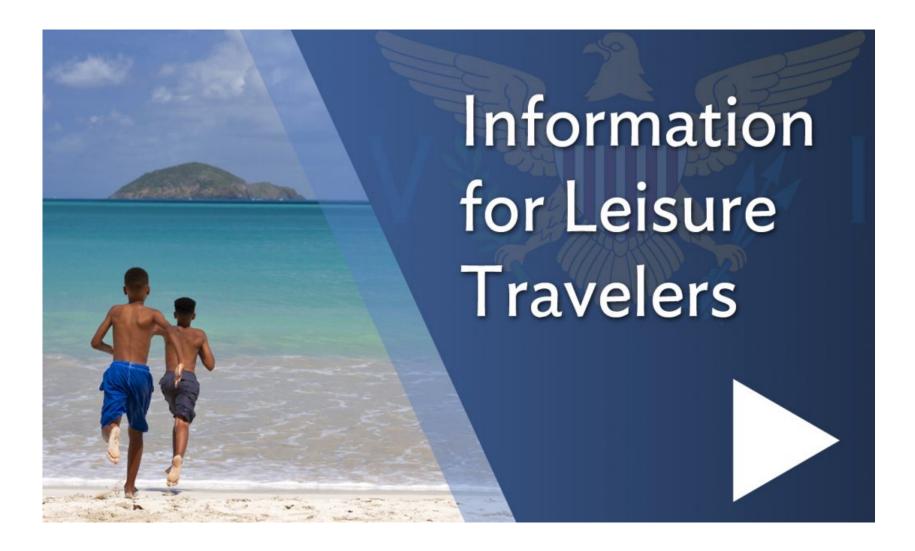




No leisure guests, including hotels and Airbnbs • Keeping Travelers Informed



WHAT ARE WE DOING NOW?



Information for Marine Vessels and Passengers

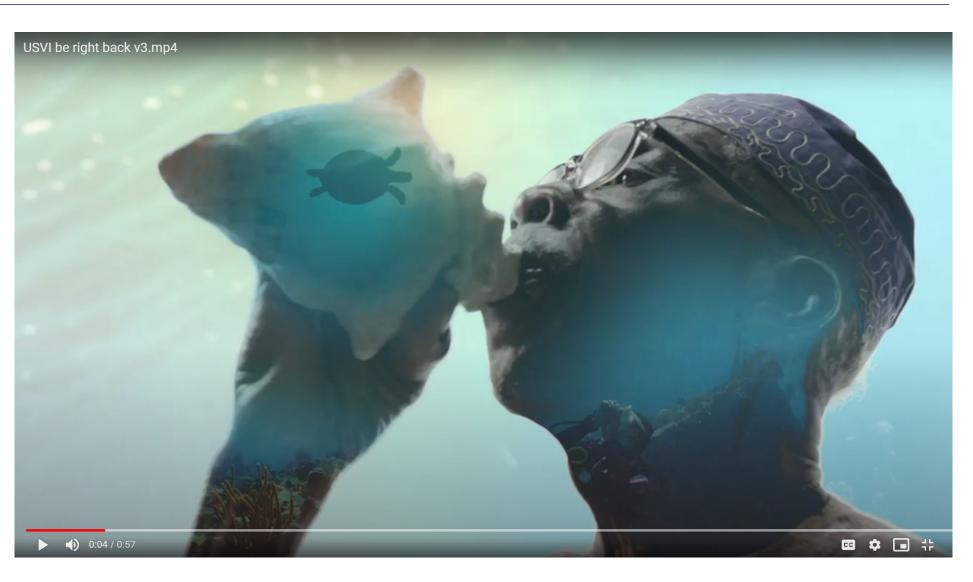




PSA Reassuring Travelers Cultural icon sharing messages



WHAT ARE WE DOING NOW?







Virtual Carnival engages residents and viewers around the world

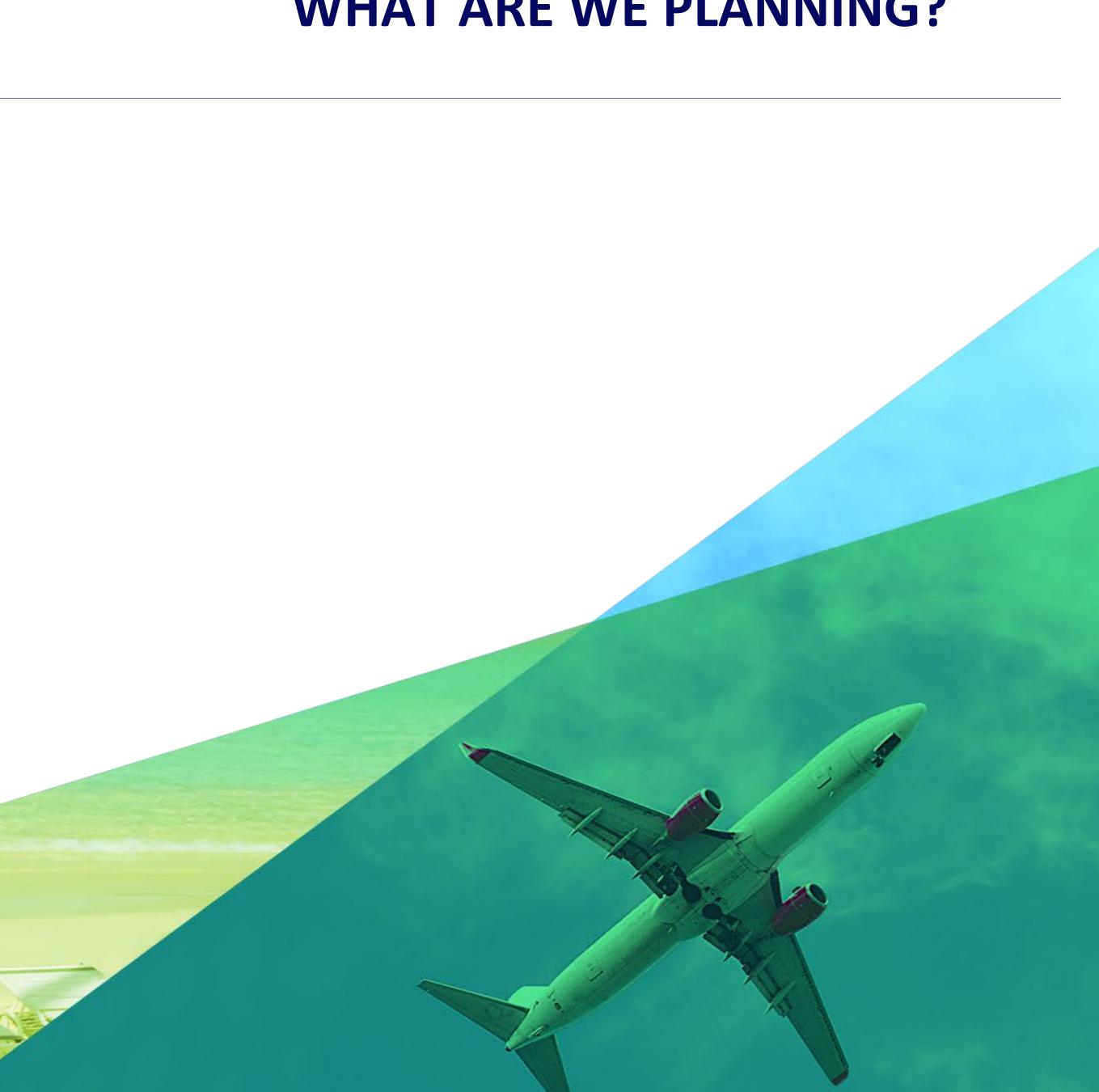
WHAT ARE WE DOING NOW?





- Working with airlines
- Preparing the airports
- 5-Phase Plan to Opening

WHAT ARE WE PLANNING?





U.S. Virgin Islands Phased Reopening Order



Curfew imposed by the Governor

- All non-essential businesses closed, public & private sector
- Restaurants Takeout only
- Social distancing at beaches required
- Non-essential businesses open, bars closed, hotel reservation systems closed
- Restaurants Takeout only
- Indoor/Outdoor recreation facilities open, no food or drink, facial covering required
 No gathering greater than 50, facial coverings and social distancing required
- Facial covering in all commercial entities
- All businesses open
- No gathering greater than 50, no gathering without facial covering and social distancing
- Facial coverings in all commercial entities strongly recommended
- Reservations systems open, welcoming tourists, leisure travelers

No documented cases of COVID-19 in the USVI







- We're in this together
- Working with stakeholders to drive economy while emphasizing safety
- Integrate tourists back into our society
- Nimble, carefully managed strategy

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WHAT DO WE NEED TO DO?

economy while emphasizing safety ety



Joseph Boschulte Commissioner of Tourism jboschulte@usvitourism.vi







Return to the Sky: Global and Regional Airlift Outlook

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Thank You for Attending!

CHTA COVID-19 Resource Center: caribbeanhotelandtourism.com/covid-19/

Next Week:

Staying Sane in an Insane World Thursday, May 7, 2020 2PM ET

Get in Touch! Join our Mailing List caribbeanhotelandtourism.com membership@caribbeanhotelandtourism.com











